Privacy policy

Balance NFC app · https://faqdoc.info/en/systemauswahl/alpha-direct-en/balance-nfc-app-en/privacy-policy-nfc/

1. General information

This privacy policy is aimed at users of NFC apps for controlling the controllers and components of Möhlenhoff (App). Möhlenhoff GmbH, Museumstraße 54a, 38229 Salzgitter, Germany (hereinafter referred to as Möhlenhoff) is the controller responsible for the processing of personal data when using the App in accordance with the General Data Protection Regulation (GDPR).

2. Personal data

Personal data is individual information about the personal or factual circumstances of an identified or identifiable natural person (e.g. name, date of birth and contact details).

3. Data processing and access rights

When the App is downloaded, the respective app store collects the user’s personal data (e. g. name, email address, time of download, etc.). Möhlenhoff has no influence on the collection and processing of this data and is not responsible for it. The respective app store is responsible, so its data protection provisions apply.

Möhlenhoff’s App is used exclusively to configure Möhlenhoff products (e.g. the control unit or motoric drive). Any app authorisations, such as access to location data or the camera, are not required and are therefore not requested in the App. No personal data of the user is collected or processed when using the App. The user does not have to register to use the App. Furthermore, no personal data of the user is processed in the background (e. g. through logging, cookies).

The user can use the App to configure the above-mentioned components; the configurations do not contain any personal data. The configurations can only be saved locally on the user’s device. There is no connection to Möhlenhoff’s or other servers. Möhlenhoff therefore has no access to the configurations made by the user, only the user has access to them.

The configurations are transferred to the above-mentioned components via NFC.

The configurations can be saved locally as PDF documents on the device used and shared via other services (e. g. by email, WhatsApp). If the user uses the sharing function, they will be forwarded directly to the desired sharing services. Möhlenhoff has no influence on the data processing in the context of these sharing services and is not responsible for them. The respective data protection provisions of the respective providers apply. Möhlenhoff would like to point out that the use of WhatsApp is questionable from a data protection perspective.

If the user uninstalls the App on his device, all saved configurations are automatically deleted.

4. Integration of external content in the app

External content is displayed in the App via in-app WebView. This external content is an external website with help on how to use the App. When the external content is displayed, no personal data is collected by the App or transmitted to the integrated external website. The user can agree to or reject the analysis cookies before entering the website via the in-app WebView. In addition, the user can download data sheets as PDF files via the external website. Further information on the processing of the user's personal data on the external website can be found in the privacy policy of the external content at Datenschutzerklärung.

5. Rights of data subjects

As a data subject, the user has the following rights vis-à-vis Möhlenhoff in accordance with Art. 15 to 22 GDPR:

- Right to information in accordance with Art. 15 GDPR,
- Right to rectification or erasure in accordance with Art. 16, 17 GDPR,
- Right to restriction of processing in accordance with Art. 18 GDPR,
- Right to object to processing in accordance with Art. 21 GDPR,
- Right to data portability in accordance with Art. 20 GDPR.

If the user has given Möhlenhoff consent to the use of his personal data, he can re-voke this consent at any time. The user can declare his revocation in writing by e-mail (datenschutz@moehlenhoff.de), by post (Möhlenhoff GmbH, Museumstraße 54a, 38229 Salzgitter, Germany) or by fax (+49 5341-8475-999).

In addition, there is the possibility to complain to a data protection supervisory authority about Möhlenhoff’s processing of personal data. The data protection supervisory authority responsible for Möhlenhoff is The State Commissioner for Data Protection in Lower Saxony:

Der Landesbeauftragte für den Datenschutz Niedersachsen
Prinzenstraße 5
30159 Hannover
Germany

6. Contact details of the data protection officer

Möhlenhoff’s data protection officer can be contacted at:

Möhlenhoff GmbH
FAO the Data Protection Officer
38229 Salzgitter
Germany
datenschutz@moehlenhoff.de

7. Data collection when making contact

If the user contacts Möhlenhoff by e-mail, telephone or fax, the enquiry including all personal data resulting from it (e. g. name, type of enquiry) will be stored and processed by Möhlenhoff for the purpose of processing the request. Möhlenhoff will not pass on this data without the user’s consent.

This data is processed on the basis of Art. 6 para. 1 lit. b GDPR if the enquiry is related to the fulfilment of a contract or in order to take steps at the request of the data subject prior to entering into a contract. In all other cases, the processing is based on Möhlenhoff’s legitimate interest in the effective processing of the enquiries addressed to it (Art. 6 para. 1 lit. f GDPR) or on the user’s consent (Art. 6 para. 1 lit. a GDPR), provided that this has been requested. The enquiries will be stored until the purpose no longer applies and then deleted, provided that no statutory retention periods to which Möhlenhoff is subject contradict this.

8. Up-to-dateness and amendment of the privacy policy

The privacy policy is dated 19.12.2024 and is currently valid. Due to the continuous further development of the App or the implementation of new technologies, it may become necessary to

adapt this privacy policy to the current status. Möhlenhoff therefore reserves the right to amend the privacy policy at any time with effect for the future.

Status: December 2024