Claiming

Alpha Smart app · https://faqdoc.info/en/systemauswahl/alpha-smartware-en/alpha-smart-app-en/what-does-assigning-mean-and-why-is-this-step-necessary/

What does assigning mean and why is this step necessary?

Assigning is all about allocating a device to the user account. The product’s serial number is assigned to the user account. A device has to be assigned so that it can be used in the app.

Once a device has been assigned, no other user can operate it any longer. This step is usually done when the devices are installed in the app.

To assign a device in the app, you’ll need the serial number, an EAN code and an assignment code. These 3 details are on the sheet in the packaging as a QR code. What’s more, the information can’t be lost because it’s applied to the product too.